Focus Group : Dpt : Treasury

|  |  |  |
| --- | --- | --- |
| Participant | Age | Years with Bank |
| 1 | **27** | **7** |
| 2 | **29** | **½** |
| 3 | **34** | **4** |

1. *What works and what doesn’t in your current workspace?*

|  |  |
| --- | --- |
| What Works | What Doesn’t |
| * Windows: Natural Light * Open Space: Better Communication * Plants | * Outdated operating systems and software * Inconvenience for people directly under AC vents * Not enough open space throughout the department |

1. *What would you like to see in the future regarding:*
   1. *Health and Wellness*

* **Fitness Center** : In house or Reimbursements for a different gym or workout equipment
* The increment of the **Wellness Points** should not only be for an event but throughout the year
* **On-site Cafeteria**
* **Healthier vending machine options**: Blender for fruits
* Multiple Coffee Machines
* Family Gym membership program
* More **cleaning and regular maintenance** of floorspace
  1. *Physical workspace*
* Better quality **Wifi and Cellular Service**
* Windows that can be opened (might be a liability)
* **Better Collaboration Areas** which aren’t just rooms. Examples: Treehouse, rooms with different lighting options
* **Modern Artwork** in addition to the current historical ones
  1. *Amenities*
* **Dry-Cleaning/Laundry Service Arrangements**
* **Bike rentals** for going around downtown
* **HH Friday**: Cart/Fridge for the HH on Friday
  1. *Location*
* Preferably **Downtown**: cause of the convenience and skywalk access